

A Virtual Tour of IPMG Resources

Question and Answer

Who can I contact with Medicaid or Social Security Questions?

We recommend that you start by contacting your personal Case Manager. If you need further assistance, please reach out to Diane Buff, IPMG's Medicaid Manager, at 866-672-4764.

How do I sign up for the IPMG newsletter?

Visit <http://gotoipmg.com> and scroll down to the Newsletter Sign Up form at the lower left corner of our website.

How can I contact IPMG?

On our website, click [Contact Us](#).

Email us directly at customerservice@gotoipmg.com.

Call us toll-free at 866-672-4764.

If you have an emergency requiring case management intervention outside of normal business hours, on a weekend, or holiday, please call our Crisis line at 800-878-9133.

What is the IPMG website?

<http://gotoipmg.com>

How can I unsubscribe an email address that is no longer used from IPMG's newsletter?

If you receive our newsletter and no longer wish to do so, please click the Unsubscribe link in one of our newsletters. You may also email publicrelations@gotoipmg.com with your request to update your email address.

