

# Understanding the Medicaid Waiver Request for Approval Process



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## Question and Answer

**Q: Can a family/individ. have had more than one vehicle modified, or is there a lifetime cap?**

A: Yes! They would have to be replacing one vehicle with another vehicle.

**Q: Can VR assist with vehicle modifications?**

A: Yes, if the individual meets VR requirements, they can do a lot more because they have a larger budget. A referral to VR would be required.

**Q: I am a provider not a case manager, I was wondering if you had any idea whether the aged and disabled waiver would cover bathroom modifications such as walk in tubs? Also, whether the CHOICE waiver would cover any of these modifications, such as a ramp?**

A: CHOICE tends to be a lot more lenient. The policy guidelines are the same, but sometimes it depends on the reviewer.

**Q: I have a family requesting a phonak roger pen and 2 receivers along with batteries for her implants. I had understood they needed to get a denial from their insurance and then Medicaid before waiver could be considered. Watching the webinar, I understood family didn't need to do that but I needed to contact you to start that process. Is that correct?**

A: If the family has private insurance, we do not have to submit a copy of the denial, but we are typically supposed to start with insurance. This is most likely a case-by-case basis. If you are with IPMG, you can reach out to Ruth and she will be happy to assist.

**Q: I have an individual on the FSW waiver who wants to get information on the vehicle modifications; they are going to buy a van sometimes in the next 6 months. should I give the family Ruth Roberts' phone number to get some information?**

A: We only have one provider that does vehicle modifications, so we recommend that you contact the provider to find out if the vehicle can be modified: Superior Van & Mobility - (800) 508-8267

**Q: I have an individual, FS waiver, whose parents want a specific hospital bed for him. They need to go through Medicaid first, get denied, then get a script from doctor, then go through the waiver?**

A: Waiver does not cover hospital beds, but if they have a qualifying diagnosis, Medicaid will cover that. If they have Medicare, those providers have to provide the hospital bed. Ruth can help make the referral if needed.

**Q: Is there still only one provider that will assist in Vehicle modifications for the State?**

A: We have more than one, but there's only one that will do the major modifications such as raising the roof, lowering the floor, or a vehicle lift.

**Q: Vehicles do not last for a lifetime, so what happens once the vehicle is no longer drivable, will the waiver cover a new modification in a newly purchased vehicle?**

A: Yes! They would have to be replacing one vehicle with another vehicle.

**Q: What are the requirements for someone to become an interpreter provider?**

A: Here is the link to contact BDDS to sign up to become a provider:

<https://secure.in.gov/fssa/ddrs/2644.htm>

**Q: What can a family do if they need a vehicle modification, but their vehicle does not meet the year or mileage requirement?**

A: If the individual meets VR requirements, there are a lot more options under VR. Some companies offer used vehicles already modified, but this would require an auto loan.

**Q: Will Medicare cover any of the grab bars? E.g. the one for the bed?**

A: Medicare will not, but Medicaid will. If the individual is with IPMG, we should be able to get it for them.

**Q: Can the waiver help assist with formal sign language courses for parents and individuals? We have speech therapy but nothing specific for sign language courses.**

A: Family and Caregiver Training is a service available on both the Family Support and Community and Integration Waivers which provides training and education in order to instruct a parent, other family member, or primary caregiver about the treatment regimens and use of equipment specified in the ISP and improve the ability of the parent, family member, or primary caregiver to provide care to or for the individual. For more information on specific trainings that may be covered, contact your case manager or refer to the DDRS Waiver Manual:

[http://www.in.gov/fssa/files/DDRS\\_Waiver\\_Manual\\_MASTER%20for%20SUMMER%202016%20.pdf](http://www.in.gov/fssa/files/DDRS_Waiver_Manual_MASTER%20for%20SUMMER%202016%20.pdf)