

Indiana Professional Management Group, Inc. Website Terms of Service

Effective Date: 9/28/2026

These Terms of Service govern your use of the website operated by Indiana Professional Management Group, Inc. (“IPMG,” “we,” “us,” or “our”) at www.gotoipmg.com.

By using this website, you agree to these Terms of Service.

Website Information

The information provided through the IPMG website is intended for general informational and administrative purposes.

Information on this website is not intended to replace individualized professional, medical, legal, behavioral health, or other professional advice.

IPMG may modify, update, remove, or discontinue website content at any time.

Acceptable Use

You agree not to use the IPMG website:

- For unlawful or fraudulent purposes
- To interfere with or disrupt the operation or security of the website
- To attempt unauthorized access to IPMG systems, accounts, or information
- To introduce malware, malicious code, or other harmful technology
- To impersonate another person or misrepresent your identity
- To submit information you are not authorized to provide

Communications

IPMG may communicate with individuals, guardians, families, providers, and other authorized contacts by telephone, email, mail, secure electronic systems, and text messaging when appropriate.

Communication preferences may be subject to applicable consent requirements, privacy laws, and IPMG policies.



SMS/MMS Terms

By providing consent to receive SMS/MMS communications from IPMG, you agree that IPMG may send service-related text messages to the mobile number you have provided.

Messages may include:

- Appointment reminders
- Scheduling information
- Service-related notifications
- Requests for information
- Follow-up communications
- Customer-support messages

IPMG does not use this SMS program for unsolicited advertising or promotional marketing.

Message frequency may vary. Message and data rates may apply.

Reply STOP to opt out of future SMS/MMS messages.

Reply HELP for assistance.

Consent to receive text messages is not a condition of receiving IPMG services.

Carriers are not liable for delayed or undelivered messages.

Your mobile carrier's messaging and data rates and other terms may apply.

For information regarding how IPMG handles personal information and SMS consent information, please review IPMG's Website Privacy Policy.

Text Messaging and Sensitive Information

Text messaging is not intended for emergencies.

Do not use SMS to communicate urgent or emergency information.

IPMG may limit the transmission of sensitive or protected health information through standard SMS/MMS channels.



Intellectual Property

Unless otherwise stated, website content, logos, trademarks, graphics, documents, and other materials made available through the IPMG website are owned by IPMG or used with permission.

Content may not be reproduced, distributed, modified, or used for commercial purposes without authorization except as permitted by law.

Third-Party Links

The website may contain links to third-party websites or services.

IPMG does not control and is not responsible for the availability, content, privacy practices, security, or accuracy of third-party websites.

Disclaimer

IPMG makes reasonable efforts to maintain accurate and current website information but does not guarantee that all website content will always be complete, current, or error-free.

The website is provided on an “as available” basis to the extent permitted by applicable law.

Limitation of Liability

To the extent permitted by applicable law, IPMG is not responsible for losses or damages resulting from:

- Inability to access or use the website
- Reliance on general website information
- Third-party websites or services
- Internet outages or telecommunications failures
- Unauthorized activity outside IPMG’s reasonable control

Nothing in these Terms limits rights or obligations that cannot lawfully be limited.

Privacy

Use of the IPMG website is also subject to the IPMG Website Privacy Policy.



Person-Centered, Community Focused, 100% Employee-Owned

Protected health information is additionally governed by IPMG's Notice of Privacy Practices and applicable privacy laws.

Changes to These Terms

IPMG may revise these Terms of Service periodically. Updated terms will be posted on this page with the revised effective date.

Governing Law

These Terms are governed by applicable federal law and the laws of the State of Indiana, without regard to conflict-of-law principles, except where another law governs a particular matter.

Contact Information

Indiana Professional Management Group, Inc.

3000 Kent Ave., Suite 2502

West Lafayette, IN 47906

Customer Service: 866-672-4764

Email: customerservice@gotoipmg.com

Website: www.gotoipmg.com